

Better stations data dump 12 July 11 am

How would you rate your station?

Very good	33	6%
Good	117	22%
Fair	143	27%
Some short comings	155	29%
Unacceptable	89	17%
	537	

28% positive; 46% negative

Ideas for better stations (in order of frequency)

More shelter	260
Toilets	226
More car parking	186
Better cleaning	176
Staff	165
Bicycle racks	122
Security cameras	105
Security guards	88
Disability access	42

How important is better stations to you?

Very important	211	39%
Important	176	33%
Neutral	127	24%
Not important	21	4%
Not important at all	3	1%
	538	

72% important

What is the name of your local train station?	How would you rate your local station?	If 'other' please give more details.
Aircraft	Some shortcomings	
Albion	Some shortcomings	Some communication when train late/cancelled. Kiosk or drink machine.
Albion	Some shortcomings	I have never see the toilets open. Dark and dingy subway access strewn with litter.
Albion	Some shortcomings	
Alphington	Good	signage that is useful - tell me when my train is coming, not when it should come.
Alphington	Fair	
Alphington	Good	
Alphington	Some shortcomings	
Altona	Unacceptable	Station is forgotten about and has less services as of 2011
Altona	Unacceptable	
Anstey	Unacceptable	Electronic customer board blocking exit on Platform 2; more seats
Antsey	Fair	
Ardeer	Unacceptable	The platform is in a poor state and large puddles form during rain
Armadale	Fair	indoor waiting areas
Armadale	Unacceptable	A functioning EFTPOS card reader on the ticket machine
Armadale	Very Good	
Ascot Vale	Good	
Ascot Vale	Some shortcomings	
Ashburton	Good	
Ashburton	Very Good	
Balaclava	Fair	width of platform
Balaclava	Unacceptable	Restore access ramps or steps from the south in addition to current nthr. Carlisle st access more ticket machines. You can miss the train waiting. Also there is very poor lighting along the path to and from the station and I don't feel safe.
Balaclava	Unacceptable	
Balaclava	Some shortcomings	More lighting and more bins.
Balaclava	Some shortcomings	General clean up & modernisation; cafe & newspaper stand
Balaclava	Some shortcomings	clearer signage to the station, from the footpaths & remaining suitable access ramps

Balaclava	Unacceptable	Better local amenity
Balaclava	Unacceptable	
Balaclava	Some shortcomings	
Balaclava	Some shortcomings	
Balaclava	Fair	
Balaclava And Ripponlea	Some shortcomings	
Ballarat	Very Good	
Batman	Fair	more trains every 20 min in peak hour is ridiculous
Batman	Some shortcomings	
Batman	Fair	
Bayswater	Some shortcomings	open at all times when trains are running
Bayswater	Some shortcomings	moving on of unsocial able persons
Belgrave	Some shortcomings	it always looks grimy
Belgrave	Fair	
Belgrave Station	Very Good	
Belgrave Station	Fair	Better connecting bus services, so I don't have to drive!!! This station has killed a couple of people we knew one of them an underpass or preferably a bridge for a the train or cars.
Bentleigh	Unacceptable	This is a 'premium' station and while all above are attended to it looks and feels shabby like most stations. Having a reliable and frequent services is more important to me. Since the 2010 timetable changes, loss of express trains to CBD fewer passengers
Bentleigh	Fair	
Bentleigh	Some shortcomings	
Berwick	Good	
Blackburn	Good	make entire platform a smoke free zone
Blackburn	Fair	Improvement of underpass - always wet and yukky - maybe make a new overpass
Blackburn	Very Good	Better flood drainage, so that the subway doesn't flood during heavy rains
Blackburn	Good	
Blackburn	Good	
Blackburn	Fair	
Blackburn	Some shortcomings	

Boronia	Fair	CONTINUOUS VERANDAH ROOFING TO REPLACE THE EXISTING GAPS BETWEEN SECTIONS
Boronia	Good	
Boronia	Fair	
Box Hill	Unacceptable	Reconfigured platform layout, improved lighting, simpler connectivity with buses and trams, emergency exits, staff on platforms not in coffee shops
Box Hill	Unacceptable	4 platforms in 2 island arrangement. toilets on platform, emergency exits
Box Hill	Good	
Box Hill	Good	
Box Hill	Unacceptable	
Box Hill & Nunawading	Fair	
Brighton Beach	Good	There are toilets at the station, but leave a bit to be desired
Broadmeadows	Unacceptable	enclosed waiting area
Brunswick	Some shortcomings	more frequent trains that go both ways through the loop at peak times
Brunswick	Fair	Electronic signs
Brunswick	Good	commercial activity eg. cafe
Brunswick	Good	
Brunswick	Good	
Brunswick	Fair	
Brunswick	Good	
Brunswick Station	Fair	
Bulleen-Doncaster	Unacceptable	We don't have a train station in our area. This makes travelling increasingly difficult for family/friends to visit and for us to travel to work. We need a train station in our area. The government has been planning this since the 1960's. IT'S TIME!!!
Burnley	Unacceptable	The whole station looks like a dump and feels very unsafe at night.
Burnley	Fair	cleaning / painting of the pedestrian access tunnel
Burnley	Good	
Burwood	Very Good	Making the platforms flatter: people trip up.
Burwood	Good	I would like the toilets to be open and to be able to buy V/Line tickets from staff. Security guards are a total waste of money as there are no safety problems at Burwood.
Burwood	Fair	

Burwood	Some shortcomings	
Burwood	Fair	
Camberwell	Fair	
Canterbury	Fair	The approaches to the station are substandard
Canterbury	Good	Secured bike racks like those at Surry Hills Station
Canterbury	Some shortcomings	maintenance (panels near seats) and cleaning (seats and tracks)
Carnegie	Some shortcomings	screen with train arrival information rather than just the press button which cannot be heard
Carrum	Fair	when at the end of the platform we cannot hear the announcements
Caulfield	Good	accurate announcements of arriving trains
Chelsea	Unacceptable	
Chelsea	Fair	
Chelsea	Fair	
Chelsea	Some shortcomings	
Chelsea	Some shortcomings	
Chelsea	Some shortcomings	
Chelsea	Some shortcomings	
Chelsea	Good	
Chelsea Train Station	Some shortcomings	Better train info such as electronic updates. Current speaker is very insufficient.
Chelsea, Mordialloc	Good	
Cheltenham	Good	Clearer ETA signs visible from Charman Rd
Cheltenham	Fair	Clean up graffiti, Platform 2's building is disgusting and dirty and needs to be cleaned up
Clifton Hill	Good	Toilets and staff on BOTH platforms
Clifton Hill	Some shortcomings	Proper turnstiles to enter platforms
Clifton Hill	Good	more touch off scans for Myki
Clifton Hill	Fair	A Parkiteer bike shed would be very welcome, as would bike parking on both sides of the station.
Clifton Hill	Very Good	
Clifton Hill	Good	
Clifton Hill	Some shortcomings	
Coburg	Some shortcomings	More entry/exits to both platforms. Myki machine on southbound platform
Coburg	Some shortcomings	Lighting and better access to the Upfield side of the station. That bluestone cobbled lane is not

Coburg	Good	well lit at all and is very slippery when wet. An accident waiting to happen!!
Coburg	Fair	An overhead footpath bridge from the car park to the platform that goes to the city Access/ egress from south end of platforms
Collingwood	Good	The ticket machines that are reliable, fast, and with easy to see screens. I have had to pay hundreds of dollars before because of a fine due to ineffective machines.
Craigieburn	Some shortcomings	Get rid of the graffiti. More transit police to deal with anti-social behaviour.
Craigieburn	Some shortcomings	a public phone
Craigieburn	Fair	
Craigieburn	Unacceptable	
Craigieburn	Fair	
Craigieburn	Good	
Craigieburn	Good	
Craigieburn	Fair	
Craigieburn	Unacceptable	
Station	Unacceptable	
Cranbourne	Some shortcomings	Rain proof shelters
Croxton	Fair	seating
Croxton	Fair	
Dandenong	Some shortcomings	there aren't enough toilet facilities and they are filthy. The whole station needs a good gurney and scrub. bike lockers needed.
Darebin	Some shortcomings	Electronic sign providing real time information on next train
Darling	Very Good	
Deer Park	Some shortcomings	More access points, more services
Deer Park	Unacceptable	
Dennis	Unacceptable	
Diamond Creek	Fair	
Drouin	Good	
Eaglemont	Some shortcomings	
Eaglemont		
Railway Station	Some shortcomings	
East	Unacceptable	better lighting for the station approaches, one of which is through a dimly lit park.

Camberwell East	Unacceptable	
Camberwell East Richmond	Some shortcomings	Trains should stop there occasionally. Station needs more security and more comfortable seating on the platform other than plain stainless steel benches
Elsternwick	Fair	
Elsternwick	Fair	Keep the train tracks clear of rubbish
Elsternwick	Fair	
Elsternwick	Good	
Elsternwick	Very Good	
Eltham	Good	MORE TRAINS
Eltham	Very Good	More seating along the platform, not only in the waiting room
Eltham	Some shortcomings	art on the walls rather than graffiti. a morning hose to get rid of the urine smell in the tunnel
Eltham	Fair	
Eltham	Good	
Eltham	Good	
Eltham	Fair	
Eltham	Some shortcomings	
Eltham	Good	
Eltham	Unacceptable	
Elwood	Good	Clean up of graffiti on platforms
Epping	Fair	Toilets need upgrading, difficult to wash hands with taps that don't stay on. Need times of upcoming trains on display at bottom of ramp so passengers know how long they have till next train b4 they reach top of ramp. o need to
Essendon	Some shortcomings	Stopping people smoking under cover and in the underpass!
Essendon	Very Good	More seating
Essendon	Fair	Don't sell drinks at the ticket window!! I have missed trains because there's a queue of kids buying drinks, and I wanted a ticket that wasn't available from the machine - it is very frustrating!!!
Essendon	Good	
Essendon Station	Fair	
Essendon	Fair	

Station			
Fairfield	Very Good	Our station staff - who are there in the morning, are fantastic. More like them! They assist passengers and make the station feel like part of a community. They should be there all day! More MYKI touch pads to reduce congestion at station platform exits. more Myki touch pads on platform so there's not a huge jam as a whole trainload of people try to touch off on 2 pads at the 1 point	
Fairfield	Good		
Fairfield	Good		
Fairfield	Good		
Fairfield	Fair		
Fairfield	Very Good		
Fairfield	Very Good		
Fawner	Fair		
Ferntree Gully	Fair		better lighting
Ferntree Gully	Good		
Flagstaff	Good	Open at weekends!	
Flemington			
Bridge	Some shortcomings	Access from Racecourse Road	
Flemington			
Bridge	Fair		
Flemington			
Bridge	Some shortcomings		
Flemington			
Bridge	Good		
		Would be convenient to be able to see what platform your train goes from but no signage exists after going through the barriers - very helpful! This station is filthy and in serious disrepair- it leaks like a bucket with holes during rain.	
Flinders St	Unacceptable	There should be a board at Flinders St at all entrances that shows when the next train to Richmond/South Yarra etc, is (like the boards they have at Richmond Station and Parliament & Melb Central)	
Flinders St	Good	Requires a train shed over all platforms to protect travellers. Threatening behaviour by drunks and druggies should be policed. Beautification program needed North Carlton station on Doncaster line. Or divert Epping and Hurstbridge P	
Flinders Street	Fair	Departure platforms for a particular line often follow little logic No maps to major destinations.	
Flinders Street	Some shortcomings	Very low standard of information for visitors to Melbourne	

Footscray	Some shortcomings	Need accurate real time announcements, not misleading announcements
Footscray	Fair	escalators
Footscray	Some shortcomings	escalators
Footscray	Some shortcomings	bus interchange at station, paint job in waiting room, heated waiting room, wider gates for faster customer throughput, remove junk food from forecourt outlets
Footscray	Some shortcomings	better access to platforms the stairs are too dangerous, more Myki machines at other locations as it's hard to swipe on and off
Footscray	Some shortcomings	Better access between platforms - stairs are poorly pitched (possibly outside design standards) dangerous. toilets dodgy. Forget security guards with guns - what about a customer service presence on the platform, or selling good coffee & snacks
Footscray	Unacceptable	A bridge that works and shelter
Footscray	Unacceptable	A bridge that works
Footscray/ Middle		
Footscray / Seddon	Some shortcomings	last year's upgrade produced very badly (steep and too narrow) stairs leading to the station when coming from the car park, too many reserved and unused staff carapaces, no free customer spaces left when arriving after 6.50am
Frankston	Some shortcomings	
Frankston	Unacceptable	
Frankston	Good	
Frankston	Some shortcomings	
Frankston	Some shortcomings	
Frankston	Some shortcomings	
Gardenvale	Unacceptable	better lighting, more seating, timetable information and better integration of bus and rail.
Ginifer	Some shortcomings	
Ginifer	Unacceptable	
Ginifer	Fair	
Glen Huntly	Unacceptable	easier, less congested access to/from station
Glen Iris	Fair	Grading of ramp and surface of platform more even, and smooth.
Glen Iris	Some shortcomings	Better information about available bus and tram connections. Less incline on the underpass.
Glen Iris	Fair	

Glen Waverley	Unacceptable	restricted platform access/exit, bus area is poorly designed
Glen Waverley	Good	
Glen Waverley	Good	
Glenferrie	Fair	More Myki validators - There are not enough validators, and there gts to be a banking up of passengers at peak periods.
Glenferrie	Good	
Glenferrie	Good	
Glenhuntly	Fair	The exit tunnel is very crowded in the evening rush hour
Glenhuntly	Some shortcomings	Re-surfacing and widening of the approach ramp
Glenhuntly	Some shortcomings	
Glenroy	Some shortcomings	Security at night, better lighting, more attractive appearance, more activity near the station to feel safer
Glenroy	Some shortcomings	Real time passenger information
Gowrie	Fair	
Greensborough	Good	There is plenty of parking, but it is restricted time, so needs to be unlimited
Greensborough	Fair	Local minibus services. Local area is very hilly. This would reduce need for car parking, reduce traffic in congested roads, and improve access to public transport for older residents. In its current location, another overpass to the car park. However the station should actually be relocated to underneath the shopping centre. Would cut time of an old circuitous route and revamp the community.
Greensborough	Some shortcomings	
Greensborough	Some shortcomings	Another overpass to the car park
Greensborough	Good	The platform is too narrow that during peak hour, if I am trying to move further down the platform (weaving in and out) I feel that one small push I will fall onto the tracks. The shelter also has some shortcomings with poor lighting & very small shelters
Hallam	Some shortcomings	
Hampton	Unacceptable	
Hawksburn	Good	more trains
Hawksburn	Good	
Hawthorn	Some shortcomings	Staff; shelter at the end of the platform where I wait with my bike
Hawthorn	Fair	
Heatherdale	Good	the car park is across the road not by the station itself, it is not lit at night or monitored and is scary in the dark

Heatherdale	Fair	operational ticket machines
Heatherdale	Good	
Heathmont	Fair	Someone manning the station to buy tickets from.
Heidelberg	Good	stopping teenagers from urinating in the access tunnels
Heidelberg	Good	
Heidelberg	Some shortcomings	
Highett	Fair	More trains and buses
Highett	Fair	Electronic display - next train details, updates, etc
Highett	Good	
Highett	Unacceptable	
Hoppers		You can miss a train if Vline or freight trains are coming past (sometimes they take 5 - 10 minutes) and the boom gates stay down. An entrance to the station that is an underpass or overpass would make it better.
Crossing	Fair	
Hoppers		
Crossing	Some shortcomings	More benches and proper lighting
Hoppers		
Crossing	Fair	Definitely more parking!
Hoppers		
Crossing	Some shortcomings	Better access to timetables or LED timetables as well as functional clocks
Hoppers		
Crossing	Some shortcomings	
Hoppers		
Crossing	Unacceptable	
Hoppers		
Crossing	Some shortcomings	
Huntingdale	Some shortcomings	More Seats
Huntingdale	Some shortcomings	Minimise entrance tunnel flooding
Huntingdale	Fair	Easier and safer access to the station
Huntingdale	Fair	
Huntingdale	Some shortcomings	
Huntingdale	Fair	
Huntingdale	Unacceptable	

Huntingdale	Fair	
Hurstbridge	Some shortcomings	Ticket machines that work 100% of the time more trees
Hurstbridge	Fair	
Hurstbridge	Fair	
Hurstbridge	Good	
Ivanhoe	Good	Lights in the car park often go out and take a while to be replaced- needs better maintenance Carpark and surrounds need delittering. The squash courts on railway land are an eyesore. Get rid of them
Ivanhoe	Good	This station is so bad I think it is a candidate for replacement with something aligned with modern standards.
Jewell	Unacceptable	Screen based up to date information on services (e.g. delays), waiting room opened, more seats, beautification (e.g flower beds).
Jewell	Unacceptable	More room to exit on the Upfield-bound side of the station. They have blocked it off with a fence and in the evenings, people have to queue up to get out. Not enough Myki validators - it's going to be an absolute bunfight when everyone is using Myki.
Jewell	Fair	
Jewell	Good	i'd like to see station beautification, in the form of plants. what about green roofs for our stations? Car park is shared with a shared walkway/bike path, would be good to have some line markings or something to designate a 'footpath', keep pedestrians safe and out of the way of cars & bikes.
Jewell	Good	
Jewell	Fair	Better access from the surrounding streets - better lighting
Jewell	Fair	
Jewell	Some shortcomings	
Jewell	Good	
Jewell	Good	
Jordanville	Good	
Jordanville	Fair	
Kananook	Some shortcomings	
Kananook	Fair	
Keilor Plains	Some shortcomings	
Kensington	Some shortcomings	PIDS, Clocks, Enclosed waiting rooms, staff presence between first and last, extended canopy coverage, DDA compliance, public toilets, extended PA coverage, repainting of the brick work
Kensington	Some shortcomings	
Keon Park	Fair	

Keon Park	Some shortcomings	
Kooyong	Good	You should add improved pedestrian access as an option. bicycle cage that you could lock
Kooyong	Good	
Kyneton	Very Good	
Laburnum	Unacceptable	More train services in the morning peak.
Laburnum	Unacceptable	more express trains. old timetable was better.
Laburnum	Unacceptable	Metro's new timetable has cancelled 11 peak hour stops at Laburnum which is monstrously inconvenient for workers and Box Hill High School students
Laburnum	Unacceptable	Get rid of the new timetable so that more trains stop at the station
Laburnum	Good	
Laburnum	Fair	
Laverton	Some shortcomings	Working paths to bus stop
Laverton	Some shortcomings	The new pedestrian overpass on Railway Ave side, funnels pedestrians into the car parking area causing conflicts between cars and pedestrians.
Laverton	Some shortcomings	If you are in a wheelchair and the lifts are not working there is no way to get from one platform to another.
Lilydale	Good	shelters open to the wind, govt needs to replace rail structure old and weary
Macleod	Good	More outdoor shelter
Macleod	Fair	Improved toilet facilities, particularly the male ones, and better lighting on the nearby footpaths and bus stop
Macleod	Very Good	
Macleod	Some shortcomings	
Malvern	Good	More seats and more bins
Malvern	Fair	more express trains stopping from City in peak time, and not just Frankston trains Stopping all stations from city peak times
McKinnon	Good	needs to be modernised as it looks very tired and dirty (paint, new and more seating etc)
Melbourne Central	Good	
Melbourne Central	Very Good	
Melton	Fair	
Mentone	Good	More electronic display information sets would be useful particularly at the bus interchange at

Mentone	Fair	Mentone showing train and bus times. Disability access between buses and station is convoluted Better aesthetically - the Friends of Mentone Railway station do a FANTASTIC job of the gardens outside the train station, but the actual station itself is rather ordinary
Mentone	Fair	
Mentone	Some shortcomings	
Mentone	Good	
Mentone	Fair	
Merinda Park	Unacceptable	bike locker not racks
Merinda Park	Unacceptable	
Merlynston	Unacceptable	Pave the car park- it's a mud bowl
Merlynston	Fair	More Trains! Integration with bus stops. Currently Bus 534 route bus stops on Merlyn & Lorensen st.s, disrupts local traffic, integrates poorly with Upfield train. These could be moved to an upgraded car park adjacent train line between Orvieto & Shorts roads.
Merlynston	Fair	
Merlynston	Fair	
Merri	Some shortcomings	More vegetation and landscaping. Create a community hub around the station which has great underused park next to it. It is a walk to station that could be a centre of local community life which would make travelling by train a lot safer and more appealing. ie would attract people and pa
Merri	Some shortcomings	
Merri	Good	
Middle		Better information about when trains are due/arriving. Ticket machines which accept notes and cards would be good.
Footscray	Unacceptable	
Middle		
Footscray	Fair	renovate buildings (slippery floors are dangerous), better designed car park/bus terminus, remove level crossing
Mitcham	Fair	
Mitcham	Good	
Mitcham	Very Good	
Mitcham	Fair	
Mont Albert	Some shortcomings	More trains!
Montmorency	Unacceptable	Recycling facilities including "compost" bins, more than one train track.
Montmorency	Some shortcomings	electronic signage. Pa system that works reliably- it often breaks down and we get no info if train

Moonee Ponds	Good	delays are occurring from neighbouring stations
Moorabbin	Some shortcomings	Electronic screens for the next trains instead of that lovely green button.
Mooroolbark	Some shortcomings	
Mordialloc	Good	Bike Shed thing like Cheltenham has
Mordialloc	Fair	
Moreland	Some shortcomings	More Myki swipe terminals and more exits
Moreland	Fair	Bike racks with cover from the rain
Moreland	Good	
Mount		
Waverley	Fair	Make it a hub for police station and convenience stores
Mount		
Waverley	Good	
Mount		
Waverley	Some shortcomings	Undergrowth cleaned away from station precinct, it is dark and forbidding. As an older commuter who uses the trains at night, walking to my cat is the worst part of the trip. Scrub overhanging, bushes near toilets etc. Very unsafe.
Murrumbeena	Very Good	Railway line separation from Murrumbeena Road
Murrumbeena	Some shortcomings	
Murrumbeena	Fair	
Murrumbeena	Not sure / no answer	
Murrumbeena	Fair	
Narre Warren	Unacceptable	electronic sign board, proper shelter for passengers
Narre Warren	Some shortcomings	
Narre Warren	Some shortcomings	
Newmarket	Fair	Better customer information including PIDs
Newmarket	Fair	
Newport	Good	
Newport	Good	
Newport	Good	
Newport	Good	
Noble Park	Very Good	

North Richmond	Unacceptable	clean up the syringes and drug users
North Richmond	Some shortcomings	Access is poor, feels isolated and unsafe at night
North Williamstown	Some shortcomings	Landscaping of station surrounds
North Williamstown	Some shortcomings	
Northcote	Some shortcomings	
Northcote	Fair	
Nunawading	Very Good	Nothing
Nunawading	Very Good	
Nunawading	Not sure / no answer	
Nunawading	Good	
Oakleigh	Very Good	Another Myki recharging station.
Oakleigh	Fair	
Oakleigh	Good	
Oakleigh	Very Good	
Oakleigh	Fair	
Oakleigh	Good	
Oakleigh	Good	
		the stations should be staffed from the time the trains start running, most of the time when I am leaving for work the station attendants haven't even arrived and they toilets and everything are still locked up.
Ormond	Unacceptable	
Ormond	Unacceptable	Shop/newsagency/coffee stall
Ormond	Some shortcomings	Safe access to North road bus to Elwood
Ormond	Good	
Ormond	Fair	
Pakenham	Good	
Pakenham	Fair	
		Rubbish bins are often overflowing (opp Pizza Hut). Area needs landscaping particularly on the "down" side near the boom gates/bus shelter. So much is spent on Mentone station however
Parkdale	Fair	

Parkdale	Some shortcomings	Parkdale is the poor cousin.
Parkdale	Some shortcomings	
Parliament	Good	Clearer viewing of screens with train info (currently behind poles) at Lonsdale st entrance. And get rid of the magpie that always swoops people at this entrance (Lonsdale/spring)!
Parliament	Good	
Pascoe Vale	Some shortcomings	Feeder bus service so people don't need to drive and park - this station has NO connecting bus service.
Pascoe Vale	Some shortcomings	a pedestrian ramp over the rail line
Preston	Fair	buses more often to match trains departures and arrivals in particular after 5 pm
Preston	Good	
Preston	Very Good	
Regent	Very Good	Multiple Entrances Exits, moving of ticketing equipment away from entrances/exits to enable better dispersion of passengers leaving the station
Regent	Fair	
Regent	Not sure / no answer	
Reservoir	Unacceptable	parking signs are simply not enforced by staff creating an unsafe area to drive and park cars in. Staff are rude and unhelpful
Reservoir	Unacceptable	Parking restrictions enforced. the car park is dangerous and unsafe to park in and walk through
Reservoir	Fair	A pedestrian underpass is needed
Reservoir	Some shortcomings	A pedestrian under/overpass, or another pedestrian crossing at the south end of the station. The whole station needs an upgrade and the cafe area is horrible - unattractive, smelly, food scraps and packages left everywhere. Needs a Myki machine at the front end of the station!
Richmond	Unacceptable	north exit turnstiles often closed & lot of commuters enter/exit here Need 1 turnstile open all times station open More & comprehensible loud speaker announcements
Richmond	Fair	It functions well, it's just SO unappealing! Surroundings more than the actual platform. Also I would REALLY like to see a pedestrian underpass from Swan St through to Stewart St on the eastern side of Punt Rd.
Richmond	Good	An upgrade worthy of the volume of traffic that goes through there every day. How can Southern Cross be state of the Art, yet the South East gets neglected?
Richmond	Unacceptable	
Richmond	Not sure / no answer	
Richmond	Some shortcomings	

Richmond	Some shortcomings	
Ringwood	Some shortcomings	Less gangs and druggies at night!
Ringwood	Unacceptable	get rid of the loitering. open up frontage more it is such a bottle neck.
Ringwood	Unacceptable	
Ringwood	Fair	
Ringwood	Unacceptable	
Ringwood	Unacceptable	
Ringwood	Unacceptable	
Ringwood East	Some shortcomings	PID (Information on how many minutes to next train)
Ringwood East	Good	
Ripponlea	Good	Ticket conductors on site
Ripponlea	Fair	
Riversdale	Some shortcomings	Bridge to connect the platforms, or a safe crossing place near the platforms
Riversdale	Fair	
Rosanna	Fair	Get rid of the street level crossing
Rosanna	Some shortcomings	
Rosanna	Fair	
Rosanna	Some shortcomings	
Rosanna	Some shortcomings	
Rosanna	Some shortcomings	More seats are needed at city stations
Roxburgh Park	Fair	
Roxburgh Park	Fair	
Royal Park	Some shortcomings	maintenance of the ticketing systems. MYKI machine NEVER works 1. Timetables TO and FROM this station to the city/Upfield should be on pasted up on BOTH sides of all stations, not just the timetables going one way. Sometimes you want to look at trains to go home on. No room for more comments.
Royal Park	Fair	
Royal Park	Some shortcomings	
Rushall	Some shortcomings	More lighting to make it feel safer at night. Especially more lighting at the underpass. More seating would also be good. A feeling of isolation once it becomes dark and hence a sense of being vulnerable, if you are a woman and/or an old person.
Rushall	Fair	
Rushall	Some shortcomings	

Rushall	Good	
Rushall	Very Good	
Rushall	Some shortcomings	
Sandringham	Good	Stop skateboarders, illegal drop-off/pick-up drivers and graffiti
		enforcement of no smoking under covered areas, including out the front of the station where
Sandringham	Good	passengers wait to be picked up
Sandringham	Good	Better access from car park to platform
Seaford	Some shortcomings	
Seaford	Some shortcomings	
Seaford	Fair	
Seaholme	Good	
Seaholme Or Altona	Some shortcomings	
Seddon South	Good	Creating a sense of community ownership with creative initiatives like displaying artwork or growing vegies on or near the station
Kensington South	Unacceptable	There's also a great area for a kiosk!
Kensington South	Some shortcomings	not enough train go pass this station
Kensington South	Unacceptable	kiosk, better protection on the platforms from trains passing either side
Kensington South	Unacceptable	a general renovation to bring to 21stC standard
Kensington South	Fair	
Kensington South Yarra	Some shortcomings	
	Very Good	No smoking anywhere
		Better trained staff who can give accurate information and more accurate real time screen announcements.
South Yarra	Some shortcomings	
South Yarra	Some shortcomings	
South Yarra	Good	

South Yarra	Very Good	
Southern Cross	Fair	When entering the station from the bus depot/Docklands Stadium end, there's no way to see immediately when the next train to Flinders St, Richmond, City loop is - you have to check every screen. There should be a board like they have at Richmond Station.
Southern Cross	Some shortcomings	We need accurate real time announcements. I had been misled by the screen announcements and staff for too many times
Southern Cross	Some shortcomings	staff who know something about the stations environmental credentials eg what is done about harvesting rain water
Springvale	Unacceptable	If the rail crossing was separated, allowing more space for pedestrians to move, and closer bus stops (just like the new Nunawading Station)
St Albans	Unacceptable	This is a HORRIBLE station with alot of 'undesirable' people accosting you and being a nuisance.
Strathmore	Fair	Re-surface the platforms to be flat
Strathmore	Unacceptable	audible announcements on platform 2
Strathmore	Fair	
Sunbury	Unacceptable	More gates to platforms
Sunshine	Some shortcomings	The underpass, although it has cameras, is dark, dingy and unsafe
Sunshine	Unacceptable	staff are very rude and arrogant. eg: they themselves smoke in non-smoking area's.
Sunshine	Some shortcomings	no smoke laws to be enforced
Sunshine	Fair	it needs to be renovated and updated
		Is the major junction west of the city yet only 25% of Bendigo services stop there. Disconcerting for us locals, yes, but must be a major inconvenience for regional passengers who wish to change trains.
Sunshine	Unacceptable	
Surrey Hills	Fair	More express services in PM
Surrey Hills	Good	
Surrey Hills	Fair	
Surrey Hills	Good	
		Way more frequent and co-ordinated bus connections, and improving bicycle access to the station via dedicated paths.
Syndal	Some shortcomings	Better bicycle facilities/less car parking
Syndal	Very Good	Used tampons and condoms regularly on platform, sheltered areas locked off. Station is disgusting
Tecoma	Unacceptable	- filthy, uncared for, needs staff, cleaning and a good paint!
Tecoma	Unacceptable	regularly see used tampons and condoms on platform. Place is filthy, uncared for, unwelcoming,

		unsheltering, needs staff and a good paint.
Tecoma	Unacceptable	
Tecoma	Unacceptable	
Tecoma	Some shortcomings	
Thomastown	Fair	
Thornbury	Some shortcomings	Staffing, not guards
Thornbury	Some shortcomings	
		Current car parking is in a muddy paddock. Needs asphaltting and lighting. Ramps and walkway under bridge are 'scary'. I rarely use the station because of appalling conditions. This station would not be tolerated if it was in a more affluent area.
Tottenham	Unacceptable	Better, safer pedestrian access from northern side
Tottenham	Unacceptable	Better speaker system - announcements can only be heard close to the station building. Also, better parking facilities needed on the Rupert Street side of the station
Tottenham	Unacceptable	Better amenity/landscaping- its ugly cold and windy, the 'landscaping' is dust and gravel. the underpass to access the station is narrow and covered in seeping groundwater water and litter.
		Only 1 loudspeaker works so you can't hear announcements
Tottenham	Some shortcomings	
Tottenham	Unacceptable	
Tottenham	Unacceptable	
Upfield	Some shortcomings	
Upwey	Fair	
Upwey	Fair	
Upwey	Fair	
Upwey	Fair	
Watergardens	Fair	More seating
		If lift on Sydenham Road side is not working (which happens regularly) there is no access to the station for wheel chair bound passengers
Watergardens	Some shortcomings	Better bus interchange operation.
Watergardens	Unacceptable	As Bus transfer point it is totally unacceptable
Watergardens	Unacceptable	
Watergardens	Fair	
Watsonia	Good	More. Car. Parking.
Watsonia	Good	Christmas decorations during Christmas. Also more security cameras.
Watsonia	Some shortcomings	A heated waiting room - the current one is very cold. Also important to me is an improved

		passenger information service - the times till departure displayed by the LED displays are unreliable
Watsonia	Some shortcomings	
Watsonia	Some shortcomings	
Watsonia	Good	
Watsonia	Some shortcomings	
Wattle Glen	Some shortcomings	Miki "touch off" is behind a fence, not at the station exit The toilets are filthy and scary. Not the fault of the cleaners, it's the age and condition of the facilities.
Werribee	Fair	
Werribee	Unacceptable	Repair damaged notice/schedule boards
Werribee	Fair	Proper usable toilets On platform train arrival and departure information; reliable information about which platform trains are arriving on.
Werribee	Fair	
Werribee	Some shortcomings	More platform level shelter, presently it is very poor and provides little relief from cold weather.
Werribee	Fair	Enforce no smoking rules
Werribee	Some shortcomings	Coordination of Train and Bus Services timetable Additional ramp/escalator for platform access (disembarking passengers need to bottleneck down one ramp blocking anyone trying to access the platform). Replacement of non-slip tiling (existing "non-slip" tiling has no traction on raised circles)
Werribee	Unacceptable	
Werribee	Fair	
Werribee		
Railway Station	Good	
West Footscray	Unacceptable	Very dim lighting outside of station. Unsafe at night. Police monitoring to deter drug trafficking
West Footscray	Some shortcomings	Better/ more lighting
West Footscray	Unacceptable	Better lighting - it's a dodgy station in a dodgy area. Actually running trains through it! Or at least have the train replacement busses stop there reliably - no-one wants to go to Tottenham and back for the fun of it.
West Footscray	Some shortcomings	
West Footscray.	Unacceptable	Police monitoring to deter drug trafficking. More street lighting outside of station. Very dim and unsafe at night.
West Richmond	Good	more trains to the city
West	Very Good	

Richmond West Richmond	Some shortcomings	
Westgarth	Unacceptable	When waiting for the train going away from the city, there is no seating that is undercover in winter or shaded in summer! Quite unacceptable! Sometimes I think cautionary signs could be put on the footbridge that warn people of how dangerously slippery this bridge is if it's frosty. Westgarth station has just had its platforms re-bitumened so I don't think locals could complain too much.
Westgarth	Good	
Westgarth	Fair	Signs to show when next train is coming
Westgarth	Fair	
Williamstown Williamstown	Very Good	
North Windsor Windsor Windsor Station	Some shortcomings Fair Unacceptable Good	Beautification of the Station surrounds to better integrate with the neighbourhood
Yarragon	Some shortcomings	upgrades to the gardens- smaller plants so you can see past them
Yarragon	Some shortcomings	
Yarraville	Good	UNDERGROUND PASS
Yarraville	Some shortcomings	pedestrian underpass or overpass of tracks
Yarraville	Some shortcomings	pedestrian under or overpass
Yarraville	Very Good	